

Six Monthly Report Format

Consumer Grievance Redressal Forum: **The TATA Power Company Ltd.**

Report for the Period: **Oct 05 to Mar 06**

In compliance to Regulation 28 of MERC (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations, 2006

| No. of Grievances pending as on 01/ 10 / 2005 | No. of Grievances received during the period | No. of Grievances redressed during the period | No. of Grievances not admitted during the period | No. of Grievances pending as on 31/ 03 / 2006 | No. of Grievances Redressed | |
|---------------------------------------------------------|----------------------------------------------|-----------------------------------------------|--------------------------------------------------|---------------------------------------------------------|-----------------------------|----------------|
| | | | | | With in 60 days | Beyond 60 days |
| Nil | 1 | Nil | Nil | 1 | Nil | Nil |